

# Welcome to Wiener Bildungspost

– Now it's easy!

**Wiener Bildungspost** allows you to stay up-to-date with your child's school activities in one place – no more paper messages or missed calls! Through the platform you can also easily get in touch with the school yourself if needed.

You can access Wiener Bildungspost on your phone using the mobile app, or on your computer or tablet via the WebApp.



<https://support.foxeducation.com/wiener-bildungspost>

## These practical features make it easier for you to participate in your child's everyday life:

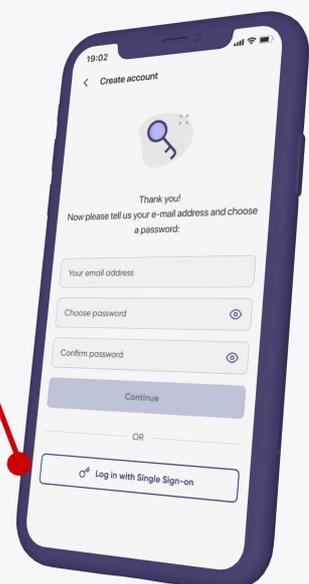
-  You will receive **messages** and updates directly **digitally** from educators, so important information won't be lost on paper printouts or in your kid's backpack.
-  You reduce your communication effort by providing important feedback through **survey** responses, read **confirmations**, or a **digital signature**.
-  Reporting **sick leave** or absences and the related confirmations are simply done through Wiener Bildungspost, avoiding lengthy calls and waiting in line.
-  In case of urgent events like school closures or illnesses you will be informed via **emergency text messages**. This way, you receive the information even if your app notifications are inactive at that time.
-  **Events** and **schedules** will be presented to you in a manageable list and can be exported to your personal calendar.



### Activate your Wiener Bildungspost Account

- You will receive a personal invitation code from your organisation, which is valid only for your child.
- Access Wiener Bildungspost as an app or WebApp and click on "Create account" on the login page.
- Now enter your invitation code here. (Note that the invitation code consists only of numbers and lowercase letters)
- Please log in with your Stadt Wien Account.

 Multiple parents can be connected to one child – feel free to share the code with other parents.



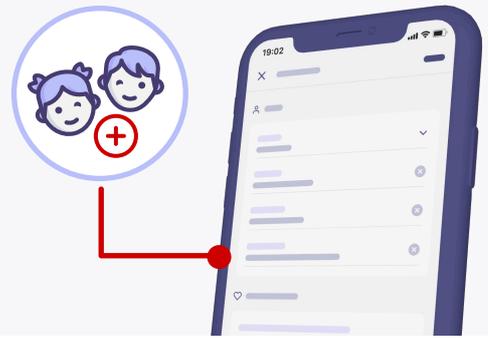


## Feel free to use Wiener Bildungspost for multiple siblings in parallel



Do you have more than one child communicating through Wiener Bildungspost in their organisation or class/group?

Of course, you can add multiple children to the same account. Just log in with the same credentials you use for Wiener Bildungspost (same email address and password) and enter the corresponding invitation code under "Add code."



## SchoolFox & KidsFox can also be used with the same account



If you are already registered with SchoolFox or KidsFox, you do not need to create a new account.

Simply log in with the same login details you already use for SchoolFox or KidsFox (same email address and password) and enter the corresponding invitation code under "Add code".

You can then also add the SSO connection to your Stadt Wien account in your profile.



## Help Desk

To support you, we have created numerous guidelines, explanatory videos, and help articles. You can find these documents on our Help Desk:

<https://support.foxeducation.com/wiener-bildungspost>

Of course, our support staff and Vienna City Services are also happy to assist you personally. You can also find contact details on our Help Desk.

